



**EPIC PROJECTS  
and CONSULTING**



# **BUSINESS** IMPROVEMENT

Business process improvement will deliver substantial benefits to your organization; greater strategic value, more efficient resource utilization, better alignment with company culture, higher quality products and services, accelerated time to market and improved cash flow and profit margin.

# EPIC PROJECTS' BUSINESS IMPROVEMENT PROCESS

## What is Business Improvement?

Business improvement provides a systematic approach to help an organisation optimise its underlying processes and become more efficient. It provides suggestions for areas of improvement, but also provides policies and procedures to ensure continual improvement.


Basically business improvement will answer the who, what, how, when and why of your business procedures/processes.

We will go through this process with an understanding of organisation's culture, where you are now and where you like to be.

## How we can assist?

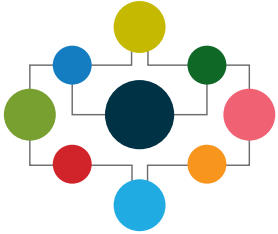
Epic Projects and Consulting can help you consistently thinking ahead of your competitors and help you get ready for the next set of changes or challenges. We help organisations embrace a culture of thinking strategically and incorporating that into day to day operations.

Our business improvement specialists will provide you with an objective viewpoint to analyse and improve your business. We will take the time to review how your business operates and suggest areas of improvement and provide you with comprehensive policies and procedures to help with continual improvement. The team at Epic will work with you to provide a systematic approach to help your organisation become more efficient.



**STREAMLINING  
PROCESSES FOR  
INCREASED  
EFFICIENCY**

# INITIATIVES COVERED UNDER BUSINESS IMPROVEMENT



## **Process Mapping – current and future state**

To ensure that the improvements are adopted by your staff we will consult with them to learn how your processes are currently being done, but also how they should be done in the future for best practice. We will provide you with a step by step guide detailing who does what, when it needs to be done by, how long the process should take and what the outcomes are. These maps will be reinforced by a comprehensive policies and procedures manual.



## **Strategic Planning**

Strategic Planning is essential for future growth of a company. A clear direction and vision needs to be shared amongst your staff so that everyone can focus on, and be aware of what is expected of them now as well as in the future. Our consultants can work with you to establish what is you are wanting to achieve, but also the steps that need to be taken to reach those goals.



## **Practicality studies**

We can help you determine whether your ideas, business or project, will make a profit before you make a financial commitment. It's important to look critically at a business idea or project when determining whether or not it's worth investing time and money. Practicality studies are a critical part of the project life cycle and are important in determining the viability of the project and backing lenders and investors.

## **STEPS OF BUSINESS IMPROVEMENT**

1. Identifying the need for change
2. Analysing current processes
3. Obtaining commitment and support for the change
4. Creating an improvement strategy
5. Reinforcing the change

## About Us

Our mission is to put our expertise to work for you. Established in 2008 and situated in Adelaide, we design and deliver customisable business service and tailored business improvement. Our services are designed to add value to our clients and to deliver measurable results that are sustainable.



Using our integrated approach to improvement processes, an entire organisation concentrates efforts on activities that create value from marketing and sales to operations and product development, to finance such as improving cash flow and increasing return on assets.

### What makes us different?

Our extensive management and industry experience and unique approach to finding solutions. My role is simple to make sure you and your organisation succeed and grow.

Joe Rossi - Managing Director



### EPIC PROJECTS and CONSULTING

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